



To Our Blue Cross Blue Shield (BCBS) Patients,

At Capital Orthopaedic Surgery Center (COSC), we want to ensure you are fully informed about your financial responsibilities for today's procedure.

Please be advised that COSC is currently **out-of-network with CareFirst Blue Cross Blue Shield (BCBS)**, your primary health insurance carrier. However, as a courtesy to our patients, we agree to **treat you as an in-network patient** when calculating your co-insurance and deductible responsibility for today's surgery.

Important Information Regarding Insurance Payments:

Because we are not in-network with BCBS, they will send payment for your procedure directly to you in the form of a check, along with an Explanation of Benefits (EOB).

To ensure your account is properly credited and adjusted to reflect in-network financial responsibility, you are required to:

1. **Endorse the check** by signing your name, and beneath your signature, write:
"Make payable to Capital Orthopaedic Surgery Center"
2. **Mail the endorsed check along with a copy of your Explanation of Benefits (EOB)** to COSC as soon as you receive them.

Important Deadline:

We must receive your endorsed check and EOB within 14 business days of your receipt of the payment from BCBS.

If we do not receive the check and EOB within this timeframe, COSC will charge the full billed amount for your procedure to your insurance plan. Additionally, failure to comply may result in collection activity and/or legal fees as outlined in our financial policy.

We appreciate your prompt attention and cooperation in this matter. Should you have any questions regarding this policy, please contact our office at **301-701-6900**.

Thank you for choosing Capital Orthopaedic Surgery Center.

Sincerely,

Your COSC Care Team